

AUTOMOTIVE DIAGNOSTIC TECHNOLOGY SOLUTION S.R.L., with its extensive experience and the highly qualified expertise of its management and personnel, has established itself in the field of **design, production, and technical assistance of diagnostic systems**, through steady and continuous development.

In line with its business development plan, General Management has directed its efforts toward:

- continuous, gradual, and sustainable growth, based on well-planned resource allocation, within a corporate context driven by enthusiasm and expertise, always guided by a strong sense of integrity toward all stakeholders;
- resilience, versatility, and flexibility, to effectively respond to market evolution, customer requirements, competition, technological innovation, regulatory developments, stakeholder expectations, and contextual changes, even in emergency situations caused by external factors;
- continuous and complete customer satisfaction and its enhancement;
- prevention of environmental pollution and compliance with environmental regulations;
- prevention of workplace injuries and occupational diseases and compliance with health and safety regulations;
- continuous improvement, pursued through:
 - selection of the best components to be used in production activities;
 - pursuit of effective organizational and infrastructural solutions;
 - evaluation and qualification of suppliers, collaborators, and partners;
 - compliance with basic behavioral standards in the workplace toward all stakeholders;
 - compliance with applicable laws and regulations related to company activities and products.

ADTS S.R.L. bases its Quality Policy on the following key principles:

- Constant upgrading of the infrastructure used for planning and managing operational activities, including both equipment and measuring instruments for technical operations, and IT systems for management and design activities;
- Expansion and consolidation of the customer base, to ensure a wide range of business opportunities and, at the same time, long-term relationships of real collaboration and continuous improvement of overall performance;
- Constant attention to client needs, ensuring that, through systematic monitoring of customer feedback and satisfaction, the company can continuously improve its overall performance;
- Research, selection, and evaluation of suppliers, with the goal of establishing real partnerships aimed at finding optimized solutions for both parties, creating constant value throughout the entire supply chain for the benefit of the customer;
- Management of personnel competencies, ensuring continuous updating of the knowledge necessary to meet customer requirements, while fostering personal and professional satisfaction;
- Achievement of excellence in the company's products and services, to be increasingly recognized and appreciated by a growing number of clients;
- Ongoing improvement of company processes and overall efficiency, ensuring the financial resources needed to support business development and employee well-being;
- Maintenance of fruitful relationships with stakeholders identified within the company's operating context, continuously improving company performance, including, where possible, environmental, health, safety, and social responsibility aspects;
- Constant monitoring of health and safety hazards in the workplace, to eliminate them where possible and reduce associated risks through specific organizational practices or infrastructural measures;
- Integration of quality, environmental, and occupational health and safety management into business processes and corporate strategies.

Recognizing in quality management principles the essential foundation for promoting continuous customer satisfaction, strong stakeholder relationships, and overall business performance improvement, the Quality Management System, compliant with UNI EN ISO 9001 and certified by an accredited third-party body, represents the management tool adopted to:

- put into practice the principles expressed in this Quality Policy document;
- ensure efficient and proper company management that contributes decisively to the quality of products and services delivered, while conveying the spirit of cooperation that the company wishes to maintain with its main stakeholders;
- promote communication with customers, suppliers, employees, and other interested parties regarding the management principles that guide the company's operations.

Specific objectives consistent with the strategic vision expressed herein, measurable goals, and operational programs for implementing the Quality Policy and allocating resources are defined and updated by General Management and approved during periodic Management Review Meetings of the Quality Management System.

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Alessandro Allegro - CEO of ADTS Srl